



FAQ's

Fridge-tag

How can I be sure that I do not create an alarm when I start it in a room that is warmer than a refrigerator?

A. There is an automatic 10-minute start delay. When you initiate the device you have ten minutes to put in a refrigerator before it will start to record temperatures. This allows the device to “acclimate” prior to recording.

After I set the unit up it displays “Loc” on the front. Or, when I use the read button it displays “Loc” on the front.

A. Loc = Lock mode. When you set it up or after you read the device it goes into a default 10-minute lock mode when it does not read temperatures. This is to allow the unit to “acclimate” back to a refrigerated temperature to avoid “false alarms”.

When I access the history I might trigger an alarm by holding the unit outside of a refrigerator. How can I fix that?

A. When you access the history mode the device has an automatic “record delay” for 10 minutes to give you time to read the device and put it back without recording temperature excursions.

I set the time incorrectly and I need to fix it. Or day-light-savings time started and I need to synchronize my Fridge tag with actual current time. How do I make this adjustment?

A. Press and hold the SET button for 3 seconds then simultaneously press the READ button. This will enable the clock set up function. Then just follow the normal steps for clock set up.

There are black arrows on the unit and the word ALARM appears, but the temperature displayed on the unit is within the 2° - 8° C range. What is wrong?

A. The unit has recorded an alarm and the temperature in your refrigerator has come back within range.

B. We can know when the temperature excursion occurred and if it was a high temperature or low temperature reading that was seen by looking at the device.

A. What day did the alarm occur?

A. What does it say above the black arrow (or first black arrow when scanning from the right side to the left side of the device)?

B. Example: It says -4d. That means it was 4 days ago.

- C. The negative symbol in front of a number means X days ago (in the example it is 4 days ago).
- D. The device can display an alarm up to 29 days ago (-29d, found at the far left of the device).
- B. Was it a high temperature or low temperature alarm?
 - A. If the arrow is pointing up it was a high temperature alarm.
 - B. If the arrow is pointing down it was a low temperature alarm.
- C. We can see exactly how long it was alarm mode and what was the highest or lowest temperature recorded by accessing the history mode:
 - A. Press the READ button to see the max/min temperature by day:
 - A. FIRST PRESS = high temperature TODAY
 - B. SECOND PRESS = low temperature TODAY
 - C. THIRD PRESS + high temperature YESTERDAY
 - D. FOURTH PRESS = low temperature YESTERDAY
 - E. FIFTH PRESS = high temperature -2days (2 days ago)
 - F. SIXTH PRESS = low temperature -2days (2 days ago)
 - G. Keep pressing if the ALARM ARROW you want to read has not yet been reached.

How do I know what the alarm settings are for the device?

- A. The alarm settings are printed on the unit and are located on the left side of the front face.
 - A. The typical device will alarm:
 - A. 60 minutes or more above 8°C
 - B. 60 minutes or more below 2°C

What if the refrigerator goes out of temperature and comes back? Will the Fridge-tag reset? Will it alarm due to normal opening and closing use every day?

- A. Essentially, the unit is looking for a single event when the temperature was below 2° or above 8° C for more than 60 minutes at a time. The industry believes that normal door opening and closing does not affect product efficacy (see NIST web site for information on their testing of refrigerators in normal use).
 - A. 7 different 10-minute periods when the temperature was recorded to be above 8°C all in the same day will not trigger an alarm.

I went to the web site for more information and it is all in German. Why?

- A. The website www.fridge-tag.com automatically opens in German. To switch it to English just click the word ENGLISH at the top of the screen for an automatic conversion into English.

I want to read the Fridge-tag in Fahrenheit. Can I buy another unit in Fahrenheit?

- A. The unit can be changed from Celsius to Fahrenheit during set up. If you need to change it after set up follow the steps above for changing the clock time (Hold the SET button then simultaneously press the READ button).

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How do I know if the battery is old, malfunctioning or out of power?

A. The unit has a LOW BATTERY display in the left, bottom corner of the display screen. If it is lit it is time to buy a new device.

Why can't I just change the battery on the existing device and reuse it?

A. The device is calibrated to a precise standard. If the power is changed it could negatively effect the calibration and therefore read temperatures incorrectly.

B. Also, by permanently encasing the battery in the unit we insure that data is not lost. If the battery is removed and replaced then the MEMORY is depleted. This could enable a user to "manipulate" the information by erasing an ALARM simply by removing the battery.

Can I recycle the unit and or the battery?

A. Yes. Simply mail the device back to the manufacturer:

A. Berlinger USA, LLC, 210 Millcreek Road, PO Box 875 Marietta, OH 45750